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DEPARTMENT OF ICTS

Wi-Fi Usage Guidelines

- ❖ All users of University ICTS network services shall understand and require to adhere to the IT policies and acceptable usage guidelines.

- ❖ Campus Wi-Fi services are made available to assist with necessary internet resources for academic needs.

- ❖ Internet services for video/audio communication, online gaming, graphics and similar are generally not recommended in hostel Wi-Fi network which is a shared network.

- ❖ Transmission or reception of obscene, offensive or discriminatory information shall be treated as a breach of IT-use Policy.

- ❖ Unauthorized sharing of copyrighted works, including music, pictures, movies and other published materials, is a violation of campus IT-use Policy.

- ❖ Students are allotted 6 Mbps Wi-Fi bandwidth.

- ❖ If you need better speed for specific applications, make sure you disable other apps/ background auto-sync while using campus Wi-Fi.
  - ❖ Background applications may be consuming the internet resulting slow internet experience.

- ❖ Wi-Fi access point is available in Classroom for use during classes.

- ❖ Wi-Fi access points are available outside your hostel rooms so you can connect from within your rooms.

- ❖ Wi-Fi connections work effectively if don't move around.

- ❖ Wi-Fi connections are not roaming-friendly.
  - ❖ This is similar to how you turn on/off mobile data when you are travelling through areas with fewer/farther mobile towers.

- ❖ If you move between floors or away from your original point of Wi-Fi connection, then you need to disconnect and reconnect your Wi-Fi.
  - ❖ This will disconnect your device from the earlier/farther Wi-Fi access point and connects to nearest Wi-Fi access point for better signal/speed.

- ❖ If you are using an external USB port based Wi-Fi dongle with your Laptop or Desktop, then ensure proper drivers are installed and updated regularly to experience optimum performance from the Wi-Fi dongle connecting to campus Wi-Fi SSID.

- ❖ Wi-Fi performance depends on various factors like location of usage with proximity of nearest Wi-Fi Access point, general network aspects, Laptop/Desktop/Smartphone device level/specific issue like pending updates, orphan process, locked/frozen background application or if many others on the same Wi-Fi are consuming applications which are downloading/uploading huge files.

- ❖ Wi-Fi access in the campus is implemented for shared usage and everyone connecting to the Wi-Fi are expected to consume with fair bandwidth usage.

- ❖ If anyone is requiring huge bandwidth for their project needs, then they are required to inform ICTS at least one working day in advance so bandwidth is checked for optimizations and avoid impacting other user's internet usage needs.